GRACE INSTRUMENT QUALITY POLICY

At *Grace Instrument*, we know that testing plays a vital role before drilling operations can even begin. That's why we are dedicated to providing high-precision testing instruments and software for our valued customers across the globe. *Grace Instrument* is committed to continual improvement of our quality management system and satisfying applicable requirements for our customers and other interested parties, including vendors, carriers, employees, managers, owners, distributors, and regulatory bodies such as ISO.

With over 20 years of experience in the testing equipment industry, *Grace Instrument* sells and services testing instruments and/or software worldwide. Our instruments feature innovative technology, easy maintenance, advanced engineering solutions, and/or patented designs. Each product comes standard with a 1-year limited warranty and a lifetime of support and service via phone, email, and/or video-conferencing, Replaceable spare parts and service on-site are also available. Our wide product line includes viscometers, rheometers, core analysis/core flood, simulation, drilling fluids, acidizing fluids, fracturing fluids, enhanced oil recovery (EOR), and much more.

Grace Instrument is based in the USA, where we proudly design and manufacture all products in-house to control quality for high-precision, reduce defects, decrease lead times for fast shipment and on-time delivery, and reduce end-costs.

We are committed to delivering outstanding high-precision testing instruments and software. As a leader of instrumentation devices, our products can be found in laboratories worldwide.

This quality policy has been communicated, understood, and applied within our organization. A copy of this quality policy is located on *Grace Instrument*'s website at all times at https://www.graceinstrument.com/ISO Documents/Grace Instrument Quality Policy.pdf and is readily available to all interested parties. A physical hardcopy is also posted on the wall in Grace Instrument's lobby area.